

Viewing Synovasure Results Through Online Portal

Important

Prior to utilizing the Synovasure Online Ordering and Results Portal, ensure that your computer is set-up to allow pop-ups from the portal site

Login to Synovasure Portal (CLICK HERE for portal)

Enter your CD Laboratories Account Number, User ID and Password (case-senstitive) established following first login to the portal. Select 'Log in'. If you are having issues remembering your password, select 'Forgot your password?' to reset password using established security questions.

Log in to your account
Client Number
User ID
Password
LOG IN
Forgot your password?

Accessing Inbox

On the lefthand toolbar, select 'Inbox' under Laboratory Functions. All results from the last 5 days will be visible in your inbox. Click on patient you intended to view.

User		Inbox (5 days)							
Laboratory Functions	Print Sel	ected		Display All		Results Per	Page:	Records Next	1 - 25 of 39
Patient History Cumulative Reports	-		Accession Number	Last Name	First Name	DOB	Gender	Collection Date	Physician
Laboratory Orders	-		1234567	MOUSE	MICKEY	01/01/1951	м	07/05/2021	SMITH, M.D., JOHN
Order Tests			7002 - SYNO	ASURE PJI	Final				
Patient Management									
Find Patient			1234579	DOE	JANE	09/05/1928	F	07/02/2021	SMITH, M.D., JOHN
Edit Patient			8260 - CELL (SYNOVIAL	FUUTO Final			
Add New Patient			0200 - CEEE	200141/0111,	SHIOVIAL	reord rinar			
Merge Patient		7895 - SYNOVASURE MICROBIAL ID PANEL Final							
General Information			7002 - SYNO	ASURE PJI	Final				
Activity Logs			7120 - SYNO	ASURE NEU	TROPHIL EL	ASTASE Fina	I		
Test Reference									
Practice Options									
User Profile									

Results for requested tests will be presented on the screen. If you would like to download results in a PDF format, click on 'Alternate Report Format' OR select "Print" located above the accession number. A new window will open with the report. If a patient has had prior test results from CD Laboratories, you can view the progression over time by selecting the graph icon next to a result.

Print	Audit					Review
Accessio	n Name	DOB	Sex	Req Num	Col Date	DOS
1234567	MOUSE, MICKEY	01/01/1951	м		07/05/2021	07/05/2021
	Test Name	Results	Range	Units		
0	SYNOVASURE PJI					
	SYNOVASURE ALPHA DEFENSIN PJI	POSITIVE A				
	ALPHA-DEFENSINS-SF	POSITIVE				
*	CRP-SF	19.2 H		mg/L		

If results are older than 5 days...

Select 'Find Patient" under Patient Management on the lefthand toolbar. Fill in the patient's name and select 'Search'.

User	Patient Search					
aboratory Functions			Match Ty	/pe		
Inbox			Starts With	Exact		
	Last	Mouse	۲	0		
Patient History	Name:					
Cumulative Reports	Name:	Mickey	۲	0		
	Patient		0			
aboratory Orders	ID:		0			
Order Tests	Physician:		۲	0		
atient Management	Accession:		0	۲		
Find Patient	Sex:	Select One				
Edit Patient	Search					
Add Now Detiont	Date:	Select a date range				
Add New Padent		OR				
Merge Patient		Enter a date range (mm/dd/yyy)	().			
General Information		-to-				
Activity Logs						
		SEARCH				
Test Reference						

Click on the patient ID to view results for requested tests. If patient cannot be found, contact CD Laboratories for assistance.

Search Results									
Please select a patient below, or go back and search again.									
Practice	Accession	Coll Date	Patient ID	Last Name	First Name	DOB			
1234 - ORTHO CLINIC	1234567	07/05/2021		MOUSE	MICKEY	01/01/1951			

Need Assistance?

Having trouble navigating the LifePoint Portal for Synovasure results? Can't find your patient? Our team is here to help you and your staff. Give our customer service team a call at **888.981.8378** or email us at **customerservice@cdlaboratories.com**. Be prepared to provide your account number and, if applicable, a specific patient's name and date of birth to help expedite your experience.



888.981.8378



customerservice@cdlaboratories.com