

Important

Prior to utilizing the Synovasure Online Ordering and Results Portal, ensure that your computer is set-up to allow pop-ups from the portal site

Login to Synovasure Portal (CLICK HERE for portal)

Enter your CD Laboratories Account Number, User ID and Password (case-sensitive). Select 'Log in'. Prior to first log-in, your Client Number, User ID and a temporary password will be provided by CD Laboratories. Upon first log-in, you will be prompted to change your password and provide a security question and answer for Password Recovery.

Log in to your account

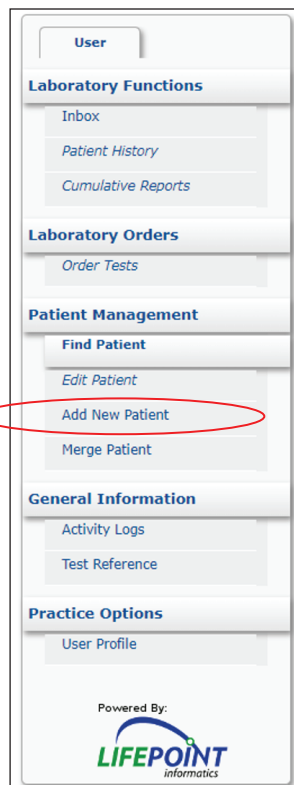
[Forgot your password?](#)

Creating a Patient

Select "Add New Patient" from the left sidebar under **Patient Management**. Enter all information under each tab that is marked with an asterisk (*) including patient information, responsible party and primary insurance information. All items with an asterisk (*) are required to proceed in ordering process. **Note: Insurance information is not required for clinical laboratories.** Once complete, select 'Update'.

Missing information will prevent the ability to place an order for the patient.

After selecting 'Update', you will be taken to the 'Diagnosis Code' screen to start your Test Order.



Add New Patient

Patient Information	Responsible Party	Primary Insurance	Secondary Insurance	Supplemental Insurance
* Required				
PID:	<input type="text" value="LP594"/>			
Last Name:	<input type="text"/>			
First Name:	<input type="text"/>			
MI:	<input type="text"/>			
Gender:	<input type="text" value="-- Select One --"/>			
Date Of Birth:	<input type="text"/>			
SSN:	<input type="text"/>			
Home Phone:	<input type="text"/>			
Other Phone:	<input type="text"/>			
Address:	<input type="text" value="810 GLENEAGLES CT"/>			
Address2:	<input type="text"/>			
City:	<input type="text" value="BALTIMORE"/>			
State:	<input type="text" value="Maryland"/>			
Zip:	<input type="text" value="21286"/>			
Employer:	<input type="text"/>			
Relationship to Responsible Party:	<input type="text" value="Self"/>			
Standing Diagnosis				
Search for Diagnosis: <input type="text" value="Enter at least 3 characters to search"/>				
<input type="button" value="UPDATE"/> <input type="button" value="CANCEL"/>				

Adding Diagnosis Code (required to submit order)

Select the 'Diagnosis' tab and select a commonly used code from provided list or start typing a diagnosis in search bar using keyword or ICD code.

Patient Information
Diagnosis
Tests
Review

Search for a Diagnosis:

Commonly Selected Diagnosis Codes

☐ M17.9 OSTEOARTHRITIS OF KNEE UNSPECIFIED

☐ M25.469 EFFUSION UNSPECIFIED KNEE

Adding Tests to Order

Click on 'Tests' tab. First, select the type of joint for the aspiration - Prosthetic or Native. Tests not applicable to that type of joint will be removed from list.

Patient Information | Diagnosis | Tests | Review

☐ Prosthetic ☐ Native

Search for a Test:

Enter Test Codes:

ENTER

PROFILES

☐ 5678 - SYNOVASURE COMPREHENSIVE NSA PANEL

☐ 1234 - SYNOVASURE COMPREHENSIVE PJI PANEL

☐ 121314 - SYNOVASURE COMPREHENSIVE PJI PANEL - NEW YORK PATIENTS

☐ 91011 - SYNOVASURE DIFFERENTIAL DIAGNOSIS ARTHRITIS PANEL

TESTS

☐ 831 - CRYSTAL ANALYSIS (ADD-ON FOR PJI COMP PANEL)

☐ 7002 - SYNOVASURE ALPHA DEFENSIN ELISA FOR PJI

☐ 7895 - SYNOVASURE MICROBIAL IDENTIFICATION

Select test from available options. To change selection, select **red X** next to test name.

Patient Information | Diagnosis | Tests | Review

☒ Prosthetic ☐ Native

Search for a Test:

Enter Test Codes:

ENTER

X SYNOVASURE COMPREHENSIVE PJI PANEL

PROFILES

☒ 1234 - SYNOVASURE COMPREHENSIVE PJI PANEL

☐ 121314 - SYNOVASURE COMPREHENSIVE PJI PANEL - NEW YORK PATIENTS

TESTS

☐ 831 - CRYSTAL ANALYSIS (ADD-ON FOR PJI COMP PANEL)

☐ 7002 - SYNOVASURE ALPHA DEFENSIN ELISA FOR PJI

☐ 7895 - SYNOVASURE MICROBIAL IDENTIFICATION

Click on 'Review' tab. Click on 'Answer Questions' and select the specimen site from dropdown menu. If multiple tests are selected, provide answer on first test and it will carry-over to all others.

In 'Additional Information', search provider's last name and select requesting provider from search results.

Enter XID identifier number located on top barcode of the sticker provided in Synovasure kit. (Note: This sticker should also be affixed to the requisition after printing).

REF 00-8888-130-01

LOT A000023

Synovasure®

Infection Specimen Transportation Kit

Use-by: YYYY-MM-DD 2022-12-31

39°F 4°C 77°F 25°C

XID- 3481A302130001

**H12400888130011/22365A000023L21S*

Once completed, select 'Order' and print the test requisition from the portal. Include the printed requisition with the specimen following the shipping instructions provided within the specimen kit.

Patient Information | Diagnosis | Tests | Review

ORDER CANCEL

Add Code Code Selected Diagnosis

Remove M25.562 PAIN IN LEFT KNEE

Add Test Ordered Test Questions Destination

Remove 1234 - SYNOVASURE COMPREHENSIVE PJI PANEL Answer Questions CML

Additional Information

* Collection Date: 11/10/2021

Collection Time: 01:41 PM

* Requesting Phys: -- Select --

* Bill To: Insurance

XID Identifier (top barcode on sticker):

Comments:

ORDER CANCEL



Before shipping specimen

1. Make sure patient signs the printed form. (Note: Signature is not required for clinical laboratory customers)
2. Patient name and DOB are handwritten on tubes
3. Label included within the specimen kit is affixed to printed order form
4. Order form is included in shipment back to CD Laboratories